Outline design for a local means to regulate/support personal assistants.

What should be the focus of the proposed project?
- Training and support for PAs
- To promote best practice by PAs (quality, safety, individuality)
- To provide support to PAs (rights and responsibilities)
- To facilitate networking by PAs (awareness, knowledge, personal development)

Why now?
- Change in workforce
- No recognised support network locally
- PAs are isolated and dealing with complex situations
- Risks to both parties
- Awareness to all on need for standards and guidelines
- Availability and access to training
- Cost of training – who pays?
- Need for appropriate and up-to-date training
- Finding time to attend training

Is anyone else responding?
- Online networks offering some support
- Some local awareness
- PA Networks
- Encompass
- SSSC
- Care Inspectorate
- Regulation in England?

What outcomes should it achieve?
- A co-produced set of values
- Making sure that PAs know their own rights
- Making available relevant training for people – signposting
- Connecting people – peer support (need to be mindful of confidentiality)
- Advice and support and PAs
- Well trained and well supported PAs
- Safer working for both parties
- Clarity of roles and responsibilities
- Safeguarding
- Strengthened community

Activities/Outputs
- Training record template
- Accessible support networks – variety of types
- New/link into current SSSC CPD directory (distribute this better, awareness raising)
- Pull together information on relevant courses in one place
- Awareness raising of role of PAs within national strategy
- Awareness raising for social work staff of training needs of PAs
- Regular training in a variety of locations
- Training from a variety of organisations shared regularly
- Local PA support networks/groups

- Co-produced set of values – this can evolve over time
- Evaluation – are PAs finding this helpful/useful?
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Inputs
- Training co-ordinator / champion
- Shared funding for training
- Training needs database – to keep track of what PAs need
- Existing providers could offer training
- Providers could offer shadowing service
- Peer support
- Existing providers could offer support/supervision service for PAs that PA employers could buy
- Phone helpline – local, accessible and trusted
- Local PA networks – support each other
- Swap shop
- Project worker to get buy in from PAs and PA's employers / Local area co-ordinator
- Website – with resources that cross reference to other information, regularly updated
- Marketing – PA leaflet with small, easily digested information
- Local authority guidance / code of conduct for both parties
- Information Hub
- Access to NHS training
- National links?? – SPAEN?

Website idea

	Advice	Know Your Rights	Connect with others	Resources and Information	Values
Connect - Chat with others / forum*					

* confidentiality